

Welcome to DIRECTV

DIRECTV offers the best entertainment experience.
Use this guide and make the most out of it!



GETTING FAMILIAR WITH YOUR REMOTE CONTROL

CONTROLS

INPUT cycles through the equipment connected to your TV.

NAVIGATION CONTROLS

Displays **Channel 100**; with information for **DIRECTV** customers.

Press the **GUIDE** button once for the Program Guide. Press it twice for the guide divided into categories.

SELECTS the highlighted item on the screen.

BACK goes back to previous menu.

Displays the **MENU**.

MUTES the audio of the channel you're watching.



ON/OFF turns both your **DIRECTV** and TV ON/OFF at the same time (the remote control must be programmed for your TV).

EXITS menu and goes back to the channel you were watching.

Press **ARROW** to move Up, Down, Right or Left in the **MENU**.

Adjust **SUBTITLES** options in the channel.

INFO displays information about the program that is playing or that is highlighted in the **Program Guide**.

PREV goes back to the previously watched channel.

How to program your remote control

Program your DIRECTV remote to control your TV.

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SETTINGS & HELP**.
- ▶ **SETTINGS**.
- ▶ **Remote Control**.
- ▶ Follow the onscreen directions to set up the remote control.

HOW TO USE THE PROGRAMMING GUIDE

Schedule

To see what programs will be broadcasted later, press the **GUIDE** button on the remote control and browse forward with the **▶ RIGHT ARROW**. Use the **◀ LEFT ARROW** to return.

Highlighted Program's Bar

Use the **ARROW** buttons to highlight a program and read the description. To go to a highlighted program, press the **SELECT** button.

TV Window

Keep watching your program while using the guide.



Channels

Highlight the channel's abbreviation to read description.

Fast forward on Guide Schedule

Press the **● GREEN** button to go forward 12 hours. Press the **● RED** button to go back 12 hours.

Programming Guide Options

Press the **● YELLOW** button to sort programs by category, scroll to specific dates and times and change the list of favorites.

CUSTOMIZED ADJUSTMENTS

Subtitles language

You can activate or change the subtitles language while watching live TV.

- ▶ Press the **YELLOW** button to display the list of **TV options**.
- ▶ Select **SUBTIT.** then press **SELECT**.
- ▶ Select **EDIT CONFIG.**
- ▶ Select **SUBTITLES LANGUAGE**.
- ▶ You can also use the **RIGHT ARROW** on the remote control to change the subtitles options.

Selected programs have the option to change the **audio** language by selecting **LANGUAGE** in the menu.



Customize the guide to display your favorite channels:

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SETTINGS & HELP**.
- ▶ Choose **FAVORITE CHANNELS**.
- ▶ Select **EDIT CONFIG**.
- ▶ Follow the directions to create and specify the name of your list.

SEARCH OPTIONS

Program Search

Easily find what you want to watch.

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SEARCH**.
- ▶ Use **ARROWS** to select the letters.



Recent Searches

Easily find what you want to watch.

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SEARCH**.
- ▶ Choose **RECENT SEARCHES**.



Mini Guide

If you want to know what comes next while watching your program use the single line **Mini Programming Guide**. You can also enter a new channel to see what is being broadcasted.

- ▶ Press the **BLUE** button on the remote control.
- ▶ Scroll through the guide, one line at a time.
- ▶ Press **SELECT** on the new program if you want to view that channel.
- ▶ Press the **BLUE** button again to close the directory.



INTERACTIVE TOOLS

MiDIRECTV

MiDIRECTV gives you the opportunity to manage your DIRECTV account online, wherever you are. See information about your bill, buy premium programming, record your favorite programs, access exclusive broadcasts, benefits and discounts. You'll get all this and more with **MiDIRECTV!**

- ▶ Learn more about this tool at directvla.com/midirectv

Note: Some options are not available for Prepaid customers.

Info Channel

Channel 100 is DIRECTV's **Information channel** where you can:

- ▶ View featured programming.
- ▶ Learn more about your remote control, menu and user guide as well as technical support, billing, payments and more.
- ▶ If you are a Prepaid customer, you will find information about how and where to recharge your account.
- ▶ If you are a Postpaid customer you can access the details of your account.

Go to **Channel 100** to watch videos and **DIRECTV** related information by pressing the **ACTIVE** button.



Parental Control

You can monitor what your children are watching at all times with **PARENTAL CONTROL**. Setting restrictions is easy. You may lock the channels, limit TV time or set a spending limit for purchases on **DIRECTV Cinema** or **Pay Per View**.

- ▶ Press **MENU** **MENU** on the remote and select **SETTINGS & HELP**.
- ▶ Select **PARENTAL CONTROL**.
- ▶ Select **EDIT CONFIG**.

The preset system value is unlocked for all categories.

MANAGE YOUR ENTERTAINMENT

DIRECTV Cinema [Channel 400]*

Enjoy movies from the comfort of your home.

- ▶ Use **ARROWS** to highlight a movie and see the description.
- ▶ Press **MENU MENU** and select **SEARCH** to search for a specific movie.



DIRECTV Sports Portal

DIRECTV Sports Portal is the channel that provides updated information by country, including sports channels, upcoming dates, live shows, statistics and interactive calendars.

- ▶ Tune **Channel 600** to access **DIRECTV Sports Portal**.
- ▶ Browse through the **menu** on the left side of the screen to view sport information.



Pay Per View*

Enjoy two ways to buy movies and events.

- ▶ You can buy **Pay Per View** content by sending **SMS** text messages. Check out **Channel 400** for the movie codes.
- ▶ Call our Customer Service at 672-8111.

You can cancel the **Pay Per View** programming order with the remote control, as long as you have not viewed any part of the program.

- ▶ Press **MENU MENU** and select **MANAGE RECORDINGS**.
- ▶ Select **PURCHASES** to display the list of purchased programs.
- ▶ Select the program you want to cancel and follow the onscreen instructions.

For more information, visit directvla.com or **Channel 100**.

*Subject to availability depending on your plan.

NEED HELP?

Important Tips

A simple solution to most problems

- ▶ Reboot your receiver. Press the **RESET** button, located next to the Smart Card slot.

Do not unplug your receiver

- ▶ If you unplug it you may miss the most recent updates that improve our service.
- ▶ The **DIRECTV** receiver is designed to consume very little energy while not in use.

Do not remove the smart card from the receiver

- ▶ To make sure you receive all **DIRECTV** service updates always keep your Smart Card inserted in the receiver. If you are a Prepaid customer and want to recharge you must keep the card in the receiver.

How to get your smart card number

- ▶ Press **INFO** for 3 seconds.



About Billing

Billing cycle

- ▶ The **DIRECTV** service is billed monthly in advance. So on the first bill, besides the monthly fee you will receive a prorated amount from the date of service activation.
- ▶ Prorated Days + full month = Total price.
- ▶ The following months you will pay in advance the monthly fee plus any additional channels (Pay Per View, premium channels, etc). If you need help go to channel 100, pressing the **ACTIVE** button.

IF YOU NEED HELP