

# Welcome to DIRECTV

DIRECTV offers the best entertainment experience.

Use this guide to make the most out of it.

LH10-100



# NEED HELP?

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## Important Tips

### Do not unplug your receiver and continue to enjoy the best entertainment

- ▶ If you unplug it you may miss the most recent updates that improve our service. Only unplug the receiver if you are rebooting it to resolve an issue.
- ▶ The **DIRECTV** receiver is designed to consume very little energy while not in use..

### A simple solution to most problems

- ▶ Reboot your receiver. To reset your receiver, disconnect it from the electrical power outlet, wait 3 seconds and reconnect it.

### Do not remove the smart card from the receiver

- ▶ Make sure you receive all the updates from DIRECTV services by keeping the smart card inserted in the receiver. If you are a customer with Pre-payment and want to recharge your card, you must keep your card in the receiver.

### How to get your smart card number

- ▶ Press **INFO** for 3 seconds.

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## About Billing

### Billing cycle

- ▶ The **DIRECTV** service is billed monthly in advance. So on the first bill, besides the monthly fee you will receive a prorated amount from the date of service activation.
- ▶ Prorated Days + full month = Total price.
- ▶ The following months you will pay in advance the monthly fee plus any additional channels (Pay Per View, premium channels, etc). If you need help go to **channel 100** by pressing the **ACTIVE** button.

### Electronic Bill


- ▶ With Electronic Billing; you can receive the bill before traditional post office delivery, receive a due date reminder, access your bill at any time from any computer and at the same time contribute to the environment .
- ▶ Visit [www.directvla.com/midirectv](http://www.directvla.com/midirectv), then click on **MiDIRECTV** and subscribe to Electronic Bill



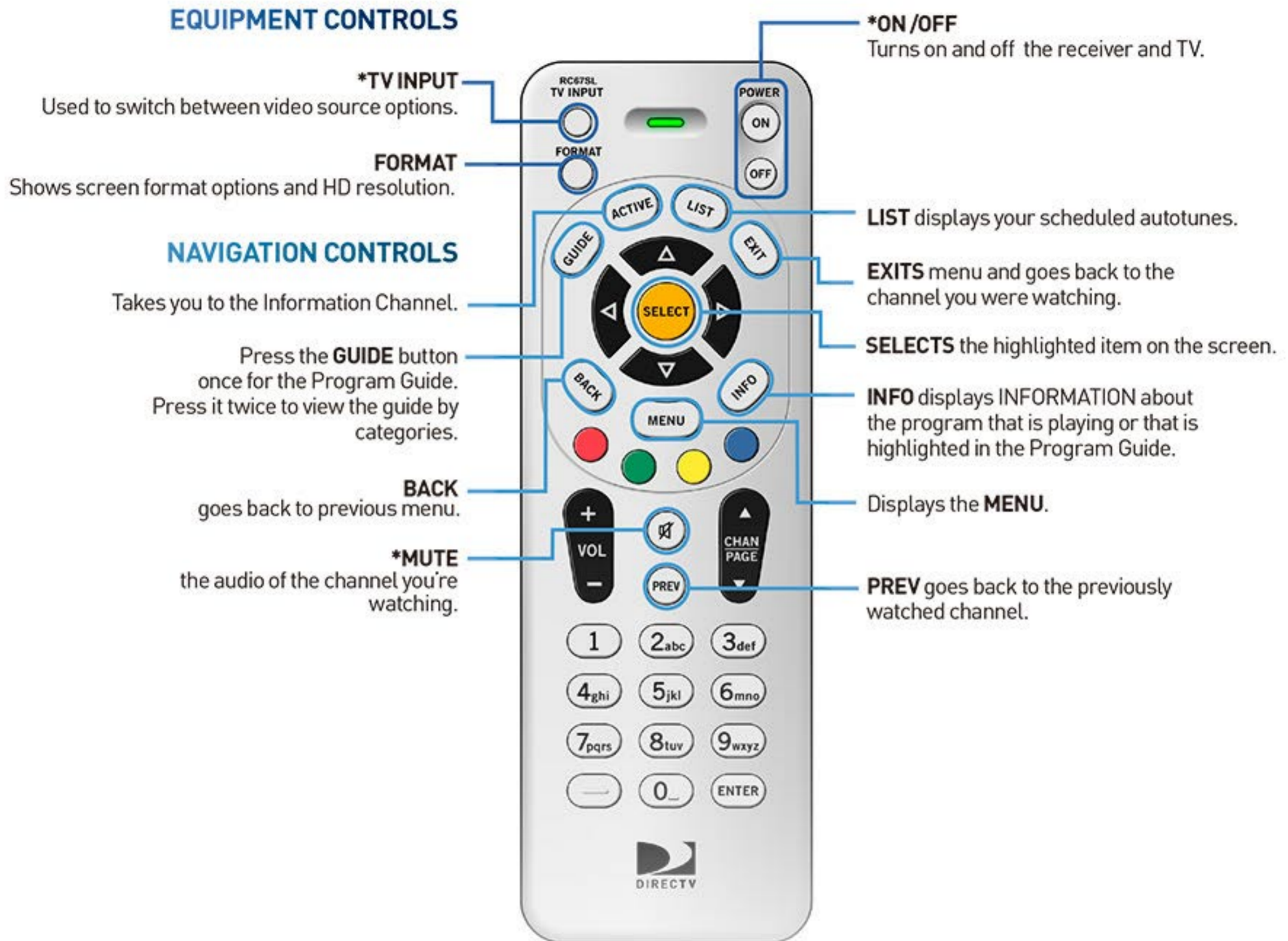
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## IF YOU NEED HELP

 Visit [directvla.com](http://directvla.com)

 Go to Channel**100**

# GETTING FAMILIAR WITH YOUR REMOTE CONTROL



\*Program the remote to work with your TV in order to use the volume, mute, TV Input and On/Off buttons.

- ▶ Press **MENU** **MENU** on the remote control.
- ▶ Select **SETTINGS & HELP**.
- ▶ **SETTINGS**.

- ▶ **REMOTE CONTROL**.
- ▶ Follow the onscreen directions to configure the remote to control your TV.

# PROGRAMMING AND SETTINGS

## Program search

Easily find what you want to see.

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SEARCH**.
- ▶ Select search type.
- ▶ Use **ARROWS** to select letters.



## Mini Guide

If you want to see what will be on next without interrupting what you are currently watching, you can use the single row Mini Guide.

You may also enter a new channel in the Mini Guide to find out what is currently on that channel.

- ▶ Press the **BLUE** button on the remote control.
- ▶ Scroll through the guide, one line at a time.
- ▶ Press **SELECT** on the new program if you want to watch that channel.
- ▶ Press the **BLUE** button again to close the Guide.



## Customize the guide to display your favorite channels:

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SETTINGS AND HELP**.
- ▶ Choose **FAVORITE CHANNELS**.
- ▶ Select **PERSONAL SETTINGS 1** or **2**.
- ▶ Follow the directions to create and specify the name of your list.
- ▶ To return to the created list, press the **YELLOW** button while in the guide.
- ▶ Select **CHANGE FAVORITES LIST** and choose the set list.

# USING YOUR PROGRAMMING GUIDE

## TV Window

Keep watching your program while using the guide.

## Highlighted Program's Bar

Use the **ARROW** buttons to highlight a program and read the description. To go to a highlighted program, press the **SELECT** button.

## Schedule

To see what programs will be broadcasted later, press the **GUIDE** button on the remote control and browse forward with **▶ RIGHT ARROW**. Use the **◀ LEFT ARROW** to return.

## Fast Forward on Schedule Guide

Press the **GREEN** button to go forward 12 hours. Press the **RED** button to go back 12 hours.



## Programming Guide Options

Press the **YELLOW** button to sort programs by category, scroll to specific dates and times and change the favorites list.

## INFORMATION CHANNEL

**Channel 100** is DIRECTV's **Information channel** where you can:

- ▶ View featured programming.
- ▶ Learn more about your remote control, menu and guide and get information about technical assistance, billing, payments and more.

Go to **Channel 100** to watch videos and **DIRECTV** related information by pressing the **ACTIVE** button.



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## Parental Controls

Control what your children are watching at all times.

Setting restrictions is easy! With Parental Controls lock channels, limit TV time and set a spending limit for purchases on **DIRECTV Cinema** or **Pay Per View**.

- ▶ Press **MENU** **MENU** on the remote control, select **SETTINGS & HELP**.
- ▶ Select **PARENTAL CONTROLS**.
- ▶ Press **LOCK NOW** and create your password. Follow the onscreen instructions.  
The value of the preset system is unlocked for all categories.

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## Subtitles language

You can activate or change the subtitles language while watching live TV.

- ▶ Press the **YELLOW** button to display the list of **TV options**.
- ▶ Select **SUBTIT.** press **SELECT**.
- ▶ Select **EDIT CONFIG**.
- ▶ Select **SUBTITLE LANGUAGE**.
- ▶ You can also use the **RIGHT ARROW** on the remote control to change the subtitle options.

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# MANAGE YOUR ENTERTAINMENT

## DIRECTV Cinema [Channel 400]

Enjoy the best movies from the comfort of your home.

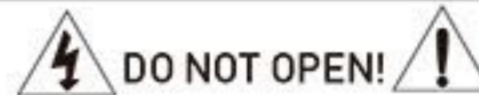
- ▶ Use **ARROWS** to highlight a movie and see a description.
- ▶ To search for a particular movie, press **MENU** **MENU** and select **SEARCH**.



## SAFETY AND CARE

- Do not remove the cover (or back) of the receiver. If you remove the cover you expose yourself to dangerous voltages. The unit may cause electric shocks or short circuits when switched on if incorrectly assembled.
- Refer all servicing to qualified service personnel. Moreover, if you open the receiver you void the warranty and your right to use the receiver.
- If you use the receiver with 220 AC power you must use a suitable connector. To reduce the risk of fire, use a telecommunications line cord AWG No. 26 or higher.
- Ensure proper ventilation – the vent slots on the DIRECTV Receiver must be left uncovered to allow proper air flow to the unit. Blocking the airflow to the unit could impair performance or damage your receiver and other components.
- Do not stack electronic components or other objects on the DIRECTV HD/ HD DVR receiver. Also, do not place the receiver on a “hot component” such as an audio power amplifier.
- Always place the receiver on a flat, firm surface. Do not operate on a rug or other padded surface.
- Avoid audio hum or interference by inserting the cable plugs firmly into their jacks. Once connected, place the Audio/ Video (A/V) cables on the sides of the TV back panel, rather than down the middle. Do not coil the twin-lead wires. Keep them as far from A/V Cables as possible.
- Never insert any objects into the openings of the DIRECTV HD/ HD DVR receiver, except for the DIRECTV Access Card that goes in the back slot.
- Using electrical cables that are NOT authorized can cause electric shock, fire, injury and/or property damage.

**IMPORTANT:** Do NOT place your DIRECTV HD receiver near anything WET or HOT. By doing so you will reduce the risk of fire or electric shocks. The receiver should NOT be used near a bathtub, pool or damp basement. Also, never spill liquid on the receiver, and do not place containers containing liquids on top of it.



Never attempt to disassemble the DIRECTV receiver yourself. Always contact DIRECTV



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Not all programs can be played in Dolby Digital 5.1 audio. Find the icon in the program description in the Guide. The HD channels include 5.1 surround sound when available. Dolby Laboratories. Dolby, Dolby Audio and the double-D symbols are trademarks of Dolby Laboratories.