

NEED HELP?

Important Tips

A simple solution to most problems

- ▶ Reboot your receiver. Press the  **RESET** button next to the smart card slot.

Do not unplug your receiver

- ▶ If you unplug it you may miss the most recent updates that improve our service.
- ▶ The **DIRECTV** receiver is designed to consume very little energy while not in use.

Do not remove the smart card from the receiver

- ▶ Make sure you receive all the updates from DIRECTV services by keeping the smart card inserted in the receiver. If you are a customer with Pre-payment and want to recharge your card, you must keep your card in the receiver.

How to get your smart card number

- ▶ Press **INFO** for 3 seconds.



About Billing

Billing cycle

- ▶ The **DIRECTV** service is billed monthly in advance. So on the first bill, besides the monthly fee you will receive a prorated amount from the date of service activation.
- ▶ Prorated Days + full month = Total price.
- ▶ The following months you will pay in advance the monthly fee plus any additional channels (Pay Per View, premium channels, etc). If you need help go to **channel 100** by pressing the **ACTIVE** button.

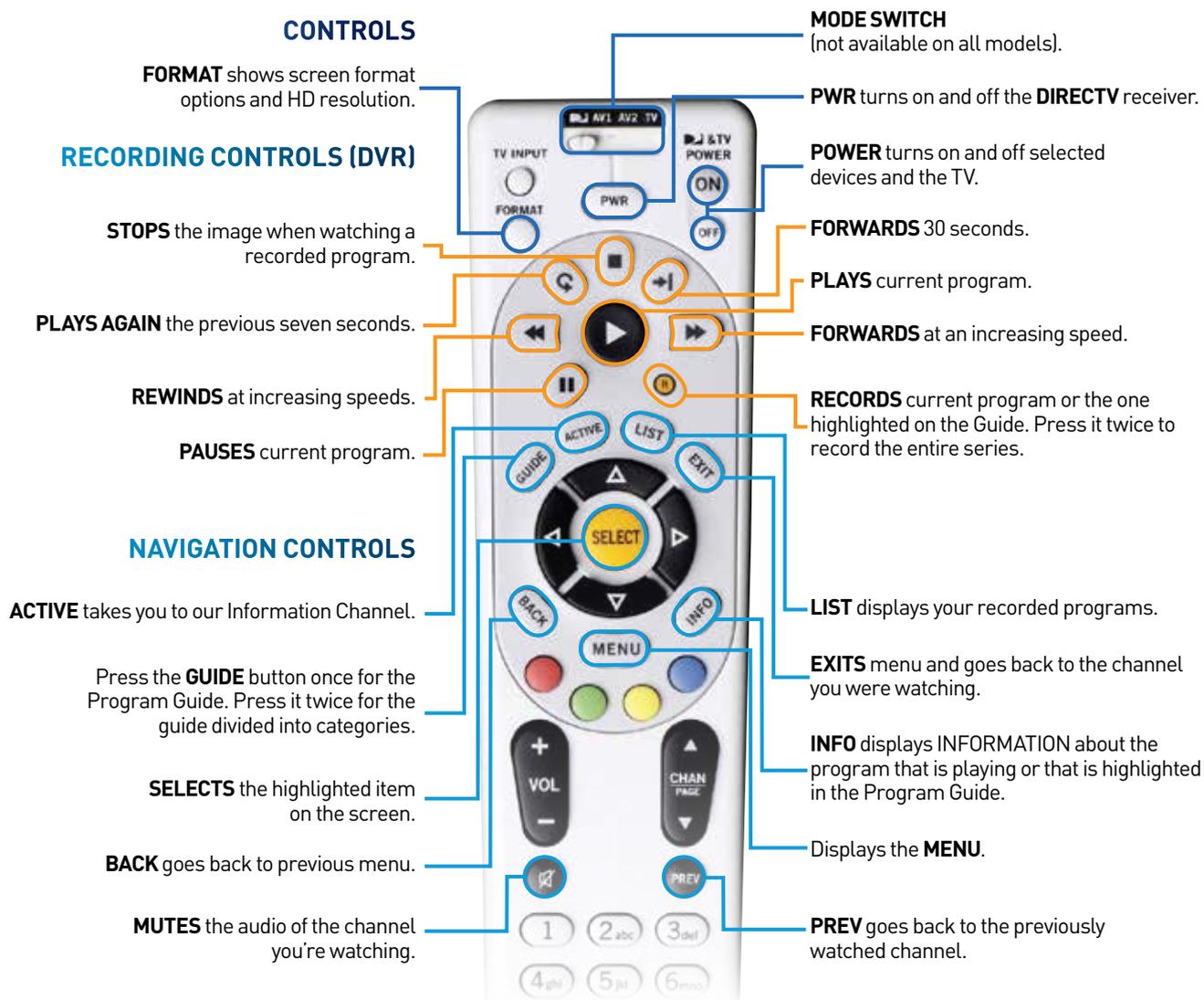
IF YOU NEED HELP

Welcome to DIRECTV

DIRECTV offers the best entertainment experience.
Use this guide to make the most out of it.



GETTING FAMILIAR WITH YOUR REMOTE CONTROL



Program your Remote Control

With your **DIRECTV** remote control you can program other devices from your entertainment system such as TVs, DVD players, VCRs, stereos or other **DIRECTV** receivers.

- ▶ Press **MENU** **MENU** on the remote control.
- ▶ Select **SETTINGS & HELP**.
- ▶ **SETTINGS**.
- ▶ **Remote Control**.
- ▶ Follow the onscreen directions to configure the remote to control your TV and other devices (AV1 and AV2).

USING YOUR PROGRAMMING GUIDE

TV Window

Keep watching your program while using the guide.

Highlighted Program's Bar

Use the **ARROW** buttons to highlight a program and read the description. To go to a highlighted program, press the **SELECT** button.

Schedule

To see what programs will be broadcasted later, press the **GUIDE** button on the remote control and browse forward with **▶ RIGHT ARROW**. Use the **◀ LEFT ARROW** to return.

Fast Forward on Schedule Guide

Press the **GREEN** button to go forward 12 hours. Press the **RED** button to go back 12 hours.



Programming Guide Options

Press the **YELLOW** button to sort programs by category, scroll to specific dates and times and change the favorites list.

INFORMATION CHANNEL

Channel 100 is DIRECTV's **Information channel** where you can:

- ▶ View featured programming.
- ▶ Learn more about your remote control, menu and guide and get information about technical assistance, billing, payments and more.
- ▶ Login to your account details.

Go to **Channel 100** to watch videos and **DIRECTV** related information by pressing the **ACTIVE** button.

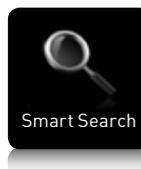


PROGRAMMING AND SETTINGS

Program search

Easily find what you want to see.

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SEARCH AND BROWSE**.
- ▶ Select **SMART SEARCH**.
- ▶ Use **ARROWS** to select letters.



Mini Guide

If you want to know what comes next and still watch your program, use the Single Line Mini Programming Guide. You can also enter here a new channel to see what is being broadcasted.

- ▶ Press the **BLUE** button on the remote control.
- ▶ Scroll through the guide, one line at a time.
- ▶ Press **SELECT** on the new program if you want to watch that channel.
- ▶ Press the **BLUE** button again to close the Guide.



Customize the guide to display your favorite channels:

- ▶ Press **MENU MENU** on the remote control.
- ▶ Select **SETTINGS AND HELP**.
- ▶ Choose **FAVORITE CHANNELS**.
- ▶ Select **PERSONAL SETTINGS 1** or **2**.
- ▶ Follow the directions to create and specify the name of your list.
- ▶ To return to the created list, press the **YELLOW** button while in the guide.
- ▶ Select **CHANGE FAVORITES LIST** and choose the set list.

Parental Control

Control what your children are watching at all times.

Setting restrictions is easy! With Parental Control lock the channels, limit TV time and set a spending limit for purchases on **DIRECTV Cinema** or **Pay Per View**.

- ▶ Press **MENU MENU** on the remote control, select **SETTINGS & HELP**.
- ▶ Select **PARENTAL CONTROL**.
- ▶ Press **LOCK** and create your password. Follow the onscreen instructions.

The value of the preset system is unlocked for all categories.

RECORDING OPTIONS

Features available on all DVR:

Pause and record live

- ▶ Press the **RECORD** button once to record the program broadcasting. The progress bar and **RECORD** icon appear next to the program title to indicate recording.
- ▶ You may control live programming with the DVR. Press **PAUSE** to stop what you are watching and **PAUSE** again to resume. Press **PLAY** to return to the program where you left it. If you keep pressing **PLAY**, the image will be played in slow motion.

Recording from the guide

- ▶ Select the program in the **Program Guide**.
- ▶ Press the **RECORD** button once.
- ▶ The **RECORD** icon appears next to the program title to indicate recording.

Recording a series

You may easily program the recording of complete series (subject to availability).

- ▶ Press the **RECORD** button twice to record the series.

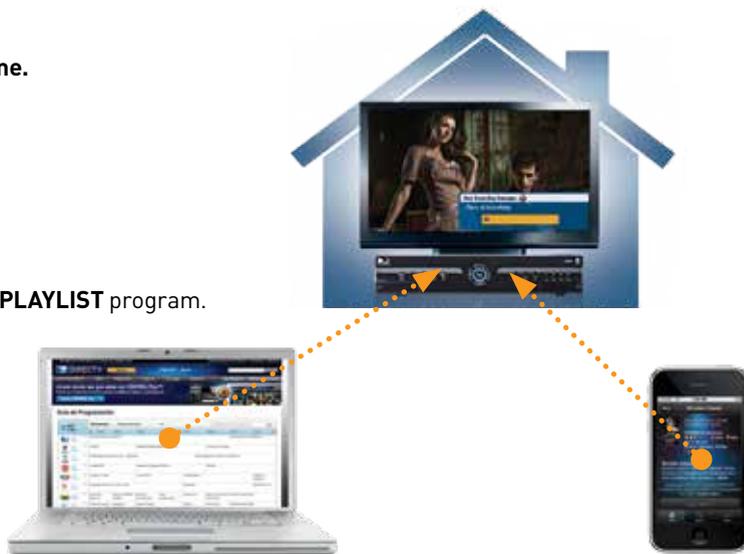
The **RECORD** icon will repeatedly appear next to the program title to indicate that is recording a series and not a single event.

If you have an HD receiver with no recording capabilities you can go to the site directvla.com/record to find out how a 16GB USB can give your receiver recording capabilities and enjoy these features.

CONTROL Plus

Record your favorite programs without having to be at home.

- ▶ Sign in to **DIRECTV** with your cell phone or computer.
- ▶ Login to your **MiDIRECTV** account.
- ▶ Look for **PROGRAMMING GUIDE**.
- ▶ Select the program you want to record.
- ▶ Program recording.
- ▶ When you get home you will find the ready to view **MY PLAYLIST** program.



CUSTOMIZATION AND ADJUSTMENT

View and delete recorded programs

Easy view of recorded programs list.

- ▶ Press **MENU MENU; RECORDINGS**.
- ▶ Select **PLAYLIST**.

You can also directly access the list.

- ▶ Press **LIST** on the remote control.
- ▶ Press **SELECT** on the program you want to view.

Use the arrows to move.

- ▶ Select **PLAY** to start watching the program.

Delete a program from **MY PLAYLIST**.

- ▶ Select the program you want to delete from **MY PLAYLIST**.
- ▶ Press the **RED** button to delete it.
- ▶ Confirm the deletion of the program.



You may extend the time of a live recording

Some special events or sports events broadcasted live go beyond the allotted time. To record do the following:

- ▶ Select a recording from the guide.
- ▶ Select **ADD THIS EXTENSION** to extend the recording time when the option pops up on the screen.

The default setting extends 30 minutes recording time.

This time extension can go from 1 minute to 3 hours.



Subtitles language

You can activate or change the subtitles language while watching live TV.

- ▶ Press the **YELLOW** button to display the list of **TV options**.
- ▶ Select **SUBTIT.**, press **SELECT**.
- ▶ Select **EDIT CONFIG**.
- ▶ Select **SUBTITLE LANGUAGE**.
- ▶ You can also use the **RIGHT ARROW** on the remote control to change the subtitle options.

MANAGE YOUR ENTERTAINMENT

DIRECTV Cinema [Channel 400]

Enjoy the best movies from the comfort of your home. Easily browse and manage the recording of a movie.

- ▶ Use **ARROWS** to highlight a movie and see a description.
- ▶ Press **RECORD** if you want to schedule the recording of a movie.
- ▶ To search for a particular movie, press **MENU MENU** and select **SMART SEARCH**.



DIRECTV on DEMAND

View or buy content instantly to enjoy at any time.

- ▶ Tune to **Channel 1000**.
- ▶ Select the content you wish to see or buy.
- ▶ The content will be available on **MY PLAYLIST**.

For correct operation, the receiver must be connected to the Internet.



Pay Per View

Enjoy two ways to buy movies and events.

- ▶ Through **MiDIRECTV** in directvla.com/cinema.
- ▶ Call our **Customer Service** at 672-8111.